



Reference and Information Services: An Introduction, Third Edition

By Kay Ann Cassell, Uma Hiremath

Download now

Read Online 

Reference and Information Services: An Introduction, Third Edition By Kay Ann Cassell, Uma Hiremath

Designed to complement every introductory library reference course, this is the perfect text for students and librarians looking to expand their personal reference knowledge, teaching failsafe methods for identifying important materials by matching specific types of questions to the best available sources, regardless of format. Guided by a national advisory board of educators and practitioners including Eileen Abels, Anita Ondrusek, Marie L. Radford, and Steven Tash, this text expertly keeps up with new technologies and practices while remaining grounded in the basics of reference work. Chapters on fundamental concepts, major reference sources, and special topics in reference provide a solid foundation, plus fresh insight on new issues, including

- New chapters on ethics, readers advisory, and reference services for children and young adults
- Website development and maintenance
- RSS feeds
- Social networking
- Delivering reference services across multiple platforms

As librarians experience a changing climate for all information services professionals, Cassell and Hiremath provide the tools needed to manage the ebb and flow of changing reference services in the 21st century.

 [Download Reference and Information Services: An Introductio ...pdf](#)

 [Read Online Reference and Information Services: An Introduct ...pdf](#)

Reference and Information Services: An Introduction, Third Edition

By Kay Ann Cassell, Uma Hiremath

Reference and Information Services: An Introduction, Third Edition By Kay Ann Cassell, Uma Hiremath

Designed to complement every introductory library reference course, this is the perfect text for students and librarians looking to expand their personal reference knowledge, teaching failsafe methods for identifying important materials by matching specific types of questions to the best available sources, regardless of format. Guided by a national advisory board of educators and practitioners including Eileen Abels, Anita Ondrusek, Marie L. Radford, and Steven Tash, this text expertly keeps up with new technologies and practices while remaining grounded in the basics of reference work. Chapters on fundamental concepts, major reference sources, and special topics in reference provide a solid foundation, plus fresh insight on new issues, including

- New chapters on ethics, readers advisory, and reference services for children and young adults
- Website development and maintenance
- RSS feeds
- Social networking
- Delivering reference services across multiple platforms

As librarians experience a changing climate for all information services professionals, Cassell and Hiremath provide the tools needed to manage the ebb and flow of changing reference services in the 21st century.

Reference and Information Services: An Introduction, Third Edition By Kay Ann Cassell, Uma Hiremath **Bibliography**

- Sales Rank: #311705 in Books
- Published on: 2012-11-26
- Original language: English
- Number of items: 1
- Dimensions: 9.02" h x 1.07" w x 5.98" l, 1.55 pounds
- Binding: Paperback
- 528 pages

 [Download Reference and Information Services: An Introductio ...pdf](#)

 [Read Online Reference and Information Services: An Introduct ...pdf](#)

Download and Read Free Online Reference and Information Services: An Introduction, Third Edition By Kay Ann Cassell, Uma Hiremath

Editorial Review

Review

"A tool for library school students, new librarians, the public library reference desk, or anyone needing a general resource about providing information services and recommended tools of the trade ... A well-written, readable work that is worth adding to a general ready-reference collection or a library student's bookshelf." -
-Journal of Electronic Resources in Medical Libraries

About the Author

Kay Ann Cassell received her BA from Carnegie Mellon University, her MLS from Rutgers University, and her PhD from the International University for Graduate Studies. She has worked in academic libraries and public libraries as a reference librarian and as a library director. Ms. Cassell is a past president of Reference and User Services Association of ALA and is active on ALA and RUSA committees. She is the editor of the journal *Collection Building* and is the author of numerous articles and books on collection development and reference service. She was formerly the Associate Director of Collections and Services for the Branch Libraries of the New York Public Library where she was in charge of collection development and age-level services for the Branch Libraries. She is now a Lecturer and Director of the MLIS Program in the School of Communication, Information and Library Studies at Rutgers, the State University of New Jersey. Uma Hiremath is Executive Director at the Ames Free Library, Massachusetts. She was Assistant Director at the Thayer Public Library, Massachusetts; Head of Reference at the West Orange Public Library, New Jersey; and Supervising Librarian at the New York Public Library where she worked for five years. She received her MLS from Pratt Institute, New York, and her PhD in political science at the University of Pittsburgh.

Users Review

From reader reviews:

Ryan Wysocki:

Information is provisions for anyone to get better life, information these days can get by anyone from everywhere. The information can be a expertise or any news even restricted. What people must be consider when those information which is inside the former life are difficult to be find than now could be taking seriously which one is suitable to believe or which one the resource are convinced. If you get the unstable resource then you get it as your main information there will be huge disadvantage for you. All those possibilities will not happen inside you if you take Reference and Information Services: An Introduction, Third Edition as the daily resource information.

Sally Staten:

Hey guys, do you really wants to finds a new book to read? May be the book with the title Reference and Information Services: An Introduction, Third Edition suitable to you? The actual book was written by renowned writer in this era. Often the book untitled Reference and Information Services: An Introduction, Third Edition is the one of several books which everyone read now. This specific book was inspired a number of people in the world. When you read this book you will enter the new shape that you ever know before. The author explained their plan in the simple way, consequently all of people can easily to recognise the core

of this reserve. This book will give you a wide range of information about this world now. So that you can see the represented of the world in this particular book.

Theresa Adams:

The book Reference and Information Services: An Introduction, Third Edition will bring one to the new experience of reading some sort of book. The author style to elucidate the idea is very unique. In case you try to find new book to study, this book very appropriate to you. The book Reference and Information Services: An Introduction, Third Edition is much recommended to you to read. You can also get the e-book from official web site, so you can easier to read the book.

Tommy Wright:

Many people spending their time by playing outside with friends, fun activity together with family or just watching TV all day long. You can have new activity to pay your whole day by examining a book. Ugh, you think reading a book can definitely hard because you have to bring the book everywhere? It fine you can have the e-book, getting everywhere you want in your Smartphone. Like Reference and Information Services: An Introduction, Third Edition which is getting the e-book version. So , why not try out this book? Let's notice.

**Download and Read Online Reference and Information Services:
An Introduction, Third Edition By Kay Ann Cassell, Uma Hiremath
#VRN9XLOGU6D**

Read Reference and Information Services: An Introduction, Third Edition By Kay Ann Cassell, Uma Hiremath for online ebook

Reference and Information Services: An Introduction, Third Edition By Kay Ann Cassell, Uma Hiremath Free PDF download, audio books, books to read, good books to read, cheap books, good books, online books, books online, book reviews epub, read books online, books to read online, online library, greatbooks to read, PDF best books to read, top books to read Reference and Information Services: An Introduction, Third Edition By Kay Ann Cassell, Uma Hiremath books to read online.

Online Reference and Information Services: An Introduction, Third Edition By Kay Ann Cassell, Uma Hiremath ebook PDF download

Reference and Information Services: An Introduction, Third Edition By Kay Ann Cassell, Uma Hiremath Doc

Reference and Information Services: An Introduction, Third Edition By Kay Ann Cassell, Uma Hiremath Mobipocket

Reference and Information Services: An Introduction, Third Edition By Kay Ann Cassell, Uma Hiremath EPub

VRN9XLOGU6D: Reference and Information Services: An Introduction, Third Edition By Kay Ann Cassell, Uma Hiremath