



Business Process Management: The Next Wave

By Jim Sinur, James J. Odell, Peter Fingar

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Technology marches on, bringing new dangers-and new oppor-tunities. As cloud computing, social, mobile, big data, predictive analytics, and the Internet of Things are baked into more and more business processes, they will rapidly reshape how business gets done, today and tomorrow. Today companies are struggling to come to grips with these forces that introduce unprecedented complexity. Business Process Management (BPM) has delivered benefits over a long period of time and continues to do so. But as process scopes expand to meet the nexus of these forces, BPM needs to be enhanced and extended in order to harness the exploding complexity to gain competitive advantage. The idea of having all the intelligence centrally managed and delivered is outmoded and challenging, if not impossible. This book provides insights and strategies for transforming current centralized BPM approaches by exploiting decentralized, distributed intelligence in the form of intelligent agent technology. Agent-oriented BPM (aoBPM) will allow BPM to take on all of what is expected of it going forward. The book provides a starting point that will help you know what is coming, and how to think about addressing it. It's about your organization's journey toward the future. And as William Gibson wrote in The Economist, "The future is already here-it's just not evenly distributed." Sinur, Odell and Fingar, seasoned business-technology thought leaders, are just the right mix to interweave these concepts. The time is ripe for aoBPM, and this book is a telling and timely way to introduce it.

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Editorial Review

About the Author

Fingar is one of the industry's noted experts in component-based e-Commerce and an internationally recognized author. As Technology Advocate for EC Cubed; he is a liaison with standards organizations.

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