



Human Resources in Healthcare: Managing for Success Second Edition

By Bruce J. Fried, Myren D. Fottler, James A Johnson

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Human Resources in Healthcare: Managing for Success, Second Edition presents the techniques and practices behind effectively managing people—the healthcare industry’s most important asset. It provides the concepts and practical tools necessary for meeting the unique challenge of managing healthcare employees. A comprehensive resource, the book covers fundamental topics such as performance management and employee rights as well as more timely issues such as nurse workload management and managing diversity. This edition includes new information about: Healthcare workforce planning, nurse staffing, and workload Managing a diverse workforce and developing diversity programs Human resources budgeting and productivity analysis The unionization of physicians and nurses Strategies for retaining valuable staff Cases that illustrate key concepts are included, along with exercises that allow readers to apply and practice the information given

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Editorial Review

About the Author

Bruce J. Fried, Ph.D., is associate professor and director of the residential master's degree program in the department of health policy and administration in the School of Public Health at the University of North Carolina, Chapel Hill. He has written numerous journal articles, book chapters, commentaries, and book reviews. Dr. Fried is also coeditor of and contributor to *World Health Systems: Challenges and Perspectives*. Myron D. Fottler, Ph.D., is professor and executive director of programs in health services administration at the University of Central Florida. He has written and published more than 100 journal articles and 14 books. He serves on several editorial review boards and is a founding coeditor of *Advances in Health Care Management*. James A. Johnson, Ph.D., is professor in the Dow College of Health Professions at Central Michigan University and is a visiting scholar at the Medical University of South Carolina. Dr. Johnson's publications include 100 articles and nine books on a wide range of healthcare issues. He is past editor of *ACHE's Journal of Healthcare Management* and currently serves on the scientific advisory board of the National Diabetes Trust Foundation.

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